



## **Document Management System, EMC Documentum ApplicationXtender, Selected by Solano County California Child Support Services**

*Document management and workflow solution selected from BMI Imaging to streamline child support case management process between County and State of California*

Sunnyvale, California – September 24, 2012 - BMI Imaging Systems, a leading provider of document management and document conversion solutions, announced that Solano County (California) Child Support Services Department has selected EMC Documentum ApplicationXtender as part of a document management solution from BMI Imaging.

“BMI’s document management solution has saved our staff time and helped make our County much more efficient with the way we handle our case records”, states Shakeel Ajam, IT Project Manager. “BMI helped us defined the appropriate workflow and the ApplicationXtender document management solution has essentially eliminated paper handling from our case management review.”

Solano County receives approximately 8,000 pages of case related mail per week. Prior to the EMC Documentum ApplicationXtender solution, workers in the County’s mailroom would manually attach case management codes on the paper documents and distribute them throughout the department. Reviewers would work from the hard copies, making decisions as to which paper case records would be shredded and which records would be shipped to Sacramento, California to get scanned and imported into California’s child support enforcement (CSE) system.

BMI’s document management solution includes two scanners to enable the Solano County mailroom staff to immediately scan all paper records as they arrive. The staff preps the hard copies, attaches a cover sheet for each new case file and then batch scans the records into the EMC Documentum ApplicationXtender solution. From there, the process is paperless. A standardized workflow process assigns case workers new matters and sends the digital files for review. Case management reviewers decide which documents should be uploaded to the statewide CSE system. Rather than mailing the physical documents from the County to Sacramento, case workers simply

upload the appropriate documents into the CSE system, eliminating shipping costs and greatly reducing management costs.

### **About BMI Imaging**

Since 1958, BMI Imaging Systems has been a leader in document management, document conversion and microfilm scanning solutions. BMI offers industry-leading scanning products from Canon and the ApplicationXtender document management product line from EMC Corporation. In addition, BMI has developed the Digital ReelL microfilm and microfiche scanning solution, which is available nationwide. Today, BMI staff consists of 80 employees, many who have been with BMI for decades. BMI converts an average of 3 million images per month. BMI serves commercial and government agencies throughout the United States and has developed a customer list of more than 2,000 accounts. BMI is headquartered just outside San Francisco in Sunnyvale, California, with an additional production and sales facility in Sacramento, California.

### **About EMC ApplicationXtender**

EMC ApplicationXtender is a document management solution that minimizes the costs and risks of paper while increasing productivity by streamlining the capture and management of documents. ApplicationXtender scans, stores, retrieves, and preserves information, while providing role-based access from either a desktop interface or web browser. Based on an easy-to-use Microsoft Windows/.NET-optimized system, the ApplicationXtender document management solution can be deployed right out of the box to provide instant document imaging and retention management capabilities as well as immediate integration with Microsoft Office.