

Network Operations Engineer



Position Type: Full-time

Experience: 5+ years

Location: Sunnyvale, CA

Incorporated in California in 1958, **BMI Imaging Systems** is an established and growing document imaging and data conversion company. We design and implement custom high performance image and data solutions for companies throughout the US and internationally. BMI has a large and diverse customer base for which we provide IT, software, document hosting and conversion service programs. BMI's unique software solutions are installed at over 500 customer sites worldwide via customer install or cloud access. BMI Imaging Systems is an established, successful document management company with a long-term outlook.

BMI offers Medical, Dental, Life and Vision benefits as well as a 401(k)/salary matching program.

See more about us at: www.bmiimaging.com.

Job Description:

Reporting to the Vice President Operations, the qualified candidate will join a small operational support team responsible for pro-active monitoring and management of all aspects of a diverse and growing imaging production and hosting system. The support team is responsible for a 7x24x365 operational environment where uptime is critical and requires immediate response to resolve issues and support clients. Besides internal Sunnyvale operational work, candidate would do some local travel to customer sites supporting both BMI software and EMC ApplicationXtender products.

Required Qualifications:

- Minimum of five years related experience.
- Expert knowledge of Microsoft desktop and server systems, all versions of MS SQL Server, MS Exchange, IIS and Active Directory.
- Experience and competence with: VMware virtualization products, cluster technology, large-scale networked file systems including DFS and replication, systems automation, and high availability web hosting, RAID configuration / performance and trouble shooting.
- Ability to carry out monitoring and performance metrics analysis using common monitoring tools.
- Experience working in a HIPAA compliant security environment including an understanding of accepted data transfer protocols for sensitive data.

- Understanding of data center best practices and processes.
- Strong organizational skills and the proven ability to document systems and practices.
- Specific experience with TCP/IP networking environments, including experience with the purpose and use of standard TCP.
- Demonstrated ability to work on large/complex systems and projects in a team environment.
- High level of integrity and excellent judgment concerning privacy issues.
- Excellent communication and customer service skills.
- Must be able to pass a comprehensive background investigation.
- Good organizational skills with the ability to multi-task simultaneously resolving near term issues and maintaining progress on long term projects.
- Ability to quickly assess and resolve problems.
- Must be comfortable working under strict time lines to assure SLA compliance.

Please apply with **Network Operations Engineer** in the subject line to:

BMI Imaging Systems

E-mail: Jobs@bmiimaging.com

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